

## **RakuInsta Challenge Terms and Conditions**

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) “**RakuInsta Challenge**” (hereinafter referred to as “the Contest”) which shall be held from **1 January 2022 – 10 January 2022**. (hereinafter referred to as “Contest Period”).

### **Eligibility**

1. By participating in this Contest, you hereby agree to be bound by the following Terms and Conditions.
2. The Contest terms and conditions (“Terms and Conditions”) shall apply to all existing customers of Rakuten Trade only who have activated a Rakuten Trade account (“Eligible Participants”). A Rakuten Trade account is activated upon the issuance of a Central Depository System (“CDS”) number.
3. Rakuten Trade customers who terminate an existing Rakuten Trade account and thereafter activate a new Rakuten Trade account during the Contest Period shall not be allowed to participate in this Contest.
4. Rakuten Trade employees are NOT eligible to participate in this Contest.

### **How to participate:**

5. Eligible Participants must follow Rakuten Trade’s Instagram page [@rakutentrade](#) and like all the Contest posts. A total of **four** Contest posts with its applicable challenge will be posted on Rakuten Trade’s Instagram page during the Contest Period. Eligible Participants must complete all four challenges during the Contest Period.
6. Eligible Participants must complete all four challenges by answering correctly in the comment section, tag 2 friends in it and end with a hashtag #IGotIt after the completion of each challenge.
7. Eligible Participants who do not fulfil the requirements will be automatically disqualified from this Contest.

### **Contest Rewards :**

8. A total of 28 units of shares will be given out as reward for this Contest. Each share will be picked at random.
9. Each of the 28 winners will be given 1 free share.
10. The applicable reward in this Contest shall be credited to the winner’s Cash Upfront account within **thirty (30) calendar days** after the enablement of the foreign trading service or any further date as determined by Rakuten Trade in its sole discretion.
11. The winners will be contacted within **seven (7) working days** after the Contest ends via Instagram and will be asked to provide full name, email address (registered in your Rakuten Trade account) and Rakuten Trade account number.

12. The winners will be given **four (4) working days** to respond to this initial contact.
13. If a winner declines the prize or fails to respond within four (4) working days the prize will be forfeited immediately and Rakuten Trade shall select a new winner at its sole discretion without further reference to the previous winner.

## **General**

14. By participating in the Contest, Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade's decision on all matters relating to the Contest is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
15. The prizes are non-refundable, non-transferable and non-exchangeable and there is no cash alternative offered. Rakuten Trade reserves the right to offer an alternative prize of equal or greater value.
16. Participation in this Contest shall be deemed consent by the Eligible Participant for Rakuten Trade to collect, process and use the Eligible Participant's personal data for the purpose of the Contest and in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at [https://www.rakutentrade.my/files/pdpa\\_notices.pdf](https://www.rakutentrade.my/files/pdpa_notices.pdf))
17. Rakuten Trade reserves the right to discount any inappropriate or offensive entries and to disqualify any entries if Rakuten Trade, at its sole discretion, believes that there has been an attempt to manipulate or tamper with the operation of the social challenge (including, without limitation, by setting up multiple social media accounts in order to submit multiple entries).
18. Rakuten Trade reserves the right to cancel, terminate, suspend the Contest with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the participants as a direct or indirect result of the act of cancellation, termination or suspension.
19. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the participants, and be deemed to be brought to the attention of the participants through any notice display at Rakuten Trade's website
20. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any participant directly or indirectly from the Contest.
21. Rakuten Trade shall not be held liable for any losses or liabilities arising from any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
22. This Contest shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.