

Terms and Conditions “Rakuten Trade April Educational Webinar”

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) “**Rakuten Trade April Educational Webinar**” (hereinafter referred to as “the Webinar”) which shall be held on 22 April 2021.

Eligibility

2. By participating in this Webinar, you hereby agree to be bound by the following Terms and Conditions.
3. The Webinar terms and conditions (“Terms and Conditions”) shall apply to all attendees of the Webinar.
4. This Webinar is open for public, but only Rakuten Trade clients will be entitled to receive 100 Rakuten Trade points.
5. All Rakuten Trade clients shall be automatically enrolled.

Campaign Mechanism

A. RSVP

6. Attendees must RSVP via Eventbrite using their full name as per their NRIC or Passport. A link to the webinar will be delivered to the clients’ registered email upon confirmation of RSVP.
7. Rakuten Trade clients (“Attendees”) must RSVP, attend and submit their feedback form before 11:59pm on 22 April 2021 and ensure that the information provided in the Webinar feedback form is accurate and true in order to be entitled for the 100 Rakuten Trade Points (RT Points).

B. Admittance

8. Attendees will be allowed admittance to the Webinar starting from 7:45PM (15 minutes prior to the start of the Webinar).
9. Attendees must log in to the Webinar using their full name as per their NRIC or Passport in order to be allowed admittance. Attendees using alternative names will not be admitted.

C. Points Reflection

10. RT Points will be shown in the Attendees Rakuten Trade account within thirty (30) days after the Webinar.

General

11. Attendees shall ensure that all personal information provided is accurate and correct otherwise the request shall be voided automatically.
12. The redeemed points is final and no further request and/or correspondence will be entertained.
13. By attending the Webinar, all attendees are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade’s decision on all matters relating to the Webinar is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
14. Rakuten Trade reserves the right to cancel, terminate, suspend the Webinar with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the attendees to any claim or compensation against Rakuten Trade for any

losses or damages suffered or incurred by the attendees as a direct or indirect result of the act of cancellation, termination or suspension.

15. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the attendees and be deemed to be brought to the attention of the attendees through any notice displayed at Rakuten trade website.
16. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any attendees directly or indirectly from the Webinar.
17. Participation in this Webinar shall be deemed consent by the attendees for Rakuten Trade to collect, process and use the attendees' personal data in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutentrade.my/files/pdpa_notices.pdf).
18. This Webinar shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

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