

## **Terms and Conditions “Crypto Craze Campaign”**

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) **“Crypto Craze Campaign”** (hereinafter referred to as “the Campaign”) which shall be held from 8 November 2021 – 30 November 2021. (hereinafter referred to as “Campaign Period”).

### **Eligibility**

2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
3. The Campaign terms and conditions (“Terms and Conditions”) shall apply to all new customers of Rakuten Trade who have activated a Rakuten Trade account (“Eligible Participants”). A Rakuten Trade account is activated upon the issuance of a Central Depository System (“CDS”) number.
4. Existing Rakuten Trade customers with single accounts who activate a 2<sup>nd</sup> and 3<sup>rd</sup> Rakuten Trade account during the Campaign Period (“Existing Holders”) are eligible to participate in this Campaign.
5. Rakuten Trade customers who terminate an existing Rakuten Trade account and thereafter activate a new Rakuten Trade account during the Campaign Period shall not be allowed to participate in this Campaign.
6. Rakuten Trade employees are eligible to participate in this Campaign but shall be limited to Cash Upfront account opening only (“Rakuten Trade employees”).
7. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

### **Campaign Mechanism**

#### **A. New Customer Account Opening**

8. All Eligible Participants shall be automatically enrolled in the Campaign.
9. Subject to these Terms and Conditions, Eligible Participants who open and activate a Rakuten Trade account during the Campaign Period and answer the question “How did you hear about us?” with the answer “Other Investment Brand” and “Tokenize”, and enter the promo code field with “TOKENIZE” on page 1 of the application form shall be rewarded with Tokenize Promo Code/s worth RM15.00 per account activated.
10. Tokenize Promo Code/s shall not be awarded if Eligible Participants fail to include the word “Tokenize” in the application form.
11. Eligible Participants must activate their Rakuten Trade account by 30 November 2021, 5:00pm to qualify for the Tokenize Promo code/s.

## **B. Existing Client Account Opening**

12. Existing Holders shall be rewarded with Tokenize Promo Code/s worth RM15.00 per account activated who open and activate a 2<sup>nd</sup> and 3<sup>rd</sup> Rakuten Trade account pursuant to this Campaign through the login dashboard shall choose the answer “Other Investment Brand”; “Tokenize” for the question “What inspired you to open another account with us?”. Also, Existing Holders need to enter the promo code tab with “TOKENIZE” to entitle the reward.
13. Tokenize Code/s shall not be awarded if Existing Holders fail to answer the question “What inspired you to open another account with us?” with the answer “Other Investment Brand” and “Tokenize” and/or fail to include the word “TOKENIZE” in the promo code field.
14. Existing Holders must activate their Rakuten Trade account by 30 November 2021, 5:00pm to qualify for the Tokenize Promo code.

## **C. Debut Trade Campaign**

15. Eligible Participants who perform their first successful matched trade will be entitled to additional 30 Tokenize Promo Code/s per account traded with.
16. Successful matched trade refers to either buy or sell transaction with “Matched” and/or “Partial Matched” status.
17. Eligible Participants must successfully perform their first trade by 31 December 2021, 5:00pm to qualify for 30 Tokenize Promo Code/s per account.

## **General**

18. No other Rakuten Trade account opening related campaign shall be applicable during the Campaign Period.
19. The “Tokenize” Promo Code/s will supersede all other Rakuten Trade account opening related campaigns.
20. **Tokenize Promo Codes** shall be emailed by Tokenize Technology (M) Sdn. Bhd. (“Tokenize”) to Eligible Participants and Existing Holders within **five (5) working days** after the end of the Campaign Period.
21. The **Tokenize Promo Codes** shall be valid **until 31st January 2022 only**. Eligible Participants and Existing Holders shall exercise the promo code by 31st January 2022.
22. The terms and conditions of the [Tokenize Promo Codes](#) (Tokenize Terms) shall apply in addition to these Terms and Conditions. In the event of any inconsistency between these Terms and Conditions and the Tokenize Terms only to the extent of the **Tokenize Promo Codes**, the Tokenize Terms shall prevail.

23. The **Tokenize Promo Code** is non-transferable to any third party, non-negotiable and non-exchangeable for cash or other items. Rakuten Trade and/or Tokenize shall have the right and discretion to remove or substitute the voucher code with any other item of similar value without prior notice.
24. The validity of the **Tokenize Promo Codes** cannot be extended and can be used in the Tokenize App or website. Each **Tokenize Promo Code** is valid for a single redemption only.
25. The **Tokenize Promo Codes** may be utilized by any Tokenize customer who has a voucher code in their possession and who has verified their email address.
26. For the avoidance of doubt, a Tokenize customer is one who has registered for a Tokenize account, completed the Know Your Customer (KYC) process and has been verified as a Tokenize account holder. If you face any difficulty in activating your Tokenize account, you may contact Tokenize via <https://tokenizemalaysia.zendesk.com/hc/en-us>.
27. Tokenize existing clients shall fill up their existing Tokenize account number in the relevant form available on Rakuten Trade's website. Tokenize points will be reflected on the dashboard in the Eligible Participant's Tokenize account within **five (5) working days**.
28. By participating in the Campaign, Eligible Participants and Eligible Holders are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade's decision on all matters relating to the Campaign is final, binding, and conclusive. No correspondence, queries, appeals or protests will be entertained.
29. Rakuten Trade reserves the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the participants as a direct or indirect result of the act of cancellation, termination or suspension.
30. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Participants and be deemed to be brought to the attention of the participants through any notice displayed at Rakuten Trade's website.
31. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any participants directly or indirectly from the Campaign.
32. Rakuten Trade shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
33. Participation in this Campaign shall be deemed consent by the Eligible Participant and Eligible Holder for Rakuten Trade to collect, process and use the Eligible Participant's

and Eligible Holder's personal data in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at [https://www.rakutenrade.my/files/pdpa\\_notices.pdf](https://www.rakutenrade.my/files/pdpa_notices.pdf)).

34. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.