

## TERMS & CONDITIONS – “RAKUTEN TRADE - GO BIG OR GO HOME CAMPAIGN” FOR BIG MEMBERS

1. This “**RAKUTEN TRADE - GO BIG OR GO HOME CAMPAIGN**” (“Campaign”) is jointly organised by BIGLIFE Sdn. Bhd. (“BIG”) and Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) (jointly referred to as “the Organisers”).
2. By participating in this Campaign, all participants (“Participants”) will be deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Campaign as stated herein and any additional terms and conditions stipulated by the Organisers (as may be applicable) including the decisions of the Organisers in all matters related thereto.
3. Information on how to participate in this Campaign forms part of these conditions of entry. Registration for and/or participation in this Campaign is deemed as acceptance of these conditions of entry. Acceptance of these Terms and Conditions is a condition of entry.
4. This Campaign runs from **1<sup>st</sup> April 2021** (12.00AM) (GMT +8) until **30<sup>th</sup> June 2021** (11:59 PM) (GMT+8) (both dates inclusive), unless advised otherwise by the Organisers (“Campaign Period”). The Organisers reserve the right to amend or extend the duration of the Campaign at any time as they deem fit without prior notice and liability to Participants.
5. To qualify and participate in this Campaign, Participants must fulfil the following requirements during the Campaign Period (“Campaign Requirements”):
  - a) be an existing BIG Member (having subscribed and registered for membership under the loyalty and rewards program operated by BIG under the name “BIG Rewards”) and have a unique registration number known as the “BIG Member ID” issued by BIG at the point of participation in the Campaign;
  - b) click on the Campaign promotion link provided in any of the following platforms owned and operated by BIG:-
    - i. BIG’s social media, i.e. Facebook; or
    - ii. BIG’s mobile app or website ([www.airasiabig.com](http://www.airasiabig.com)); or
    - iii. BIG’s electronic direct mail sent to Participant’s email address registered with BIG;  
(collectively referred to as the “Dedicated Link”)
  - c) Once directed to the microsite (via the Dedicated Link), choose the answer “Loyalty Partner” and “AirAsia BIG” for the question “How did you hear about us?” and key in Participant’s BIG Member ID on the microsite; ;
  - d) successfully sign up and open any (one (1) or more) new Rakuten Trade account(s) listed below:-
    - (i) Cash Upfront and/or
    - (ii) DUAL (Cash Upfront & Contra Account) and/or
    - (iii) COMBO (Cash Upfront & RakuMargin Account); and
  - e) deposit a minimum amount of RM500 in any Rakuten Trade account, in a single transaction upon opening of the Rakuten Trade account(s) to earn 1,500 BIG Points

per trading account, per BIG Member.

Once the above requirements are fulfilled and if a Participant makes additional deposits of more than RM5,000 per Rakuten Trade account (in a single transaction within five (5) days from the date of activation of the Rakuten Trade account(s)), the Participant shall be entitled to earn a bonus of 150 Rakuten Trade Points ("RT Points") in addition to the regular RT Points earned based on the issuance rate solely determined by Rakuten Trade, for each trading account(s) opened.

The maximum number of rewards a single Participant is entitled to earn for this whole Campaign is 4,500 BIG Points only (1,500 BIG Points per Rakuten Trade account with a minimum deposit of RM500 per Rakuten Trade account) and 450 RT Points only (150 RT Points per Rakuten Trade account with deposits of more than RM5,000 in a single transaction within five (5) days of account activation).

- f) This Campaign CANNOT be combined with any other Rakuten Trade account opening related rewards, referral program and/or promotion code. Should a referral code and/or promotion code be used together in the process of participating in this Campaign, the Participant shall be disqualified from this Campaign immediately.
6. BIG Points earned through this Campaign will be credited into the eligible Participants' respective BIG Member account within thirty (30) days after the end of the Campaign Period or any other period as the Organisers deem appropriate) subject to the Organisers receiving all information as deemed necessary. This is subject to exclusion of invalid, cancelled, or unsuccessful application and/or transaction, where no BIG Points and/or RT Points will be awarded.
  7. RT Points earned pursuant to this Campaign will be credited into the eligible Participant's respective Rakuten Trade accounts by Rakuten Trade at the end of day after successful activation of the Rakuten Trade account(s), upon the issuance of a Central Depository System (CDS) number and successful deposit of more than RM 5,000 per trading account (in a single transaction within five (5) days from the date of activation of the trading account(s)).
  8. All entries and/or applications submitted after the Campaign Period or submitted through any other means other than the prescribed method above will not be eligible for the Campaign, BIG Points and/or RT Points.
  9. The Organisers reserve the absolute right, at any time, to verify the validity of entries, submissions, transactions, applications and eligibility of the Participants. Without limitation, Participants agree to provide necessary information to the Organisers upon request. The Organisers' decision in relation to all aspects of the Campaign, BIG Points and RT Points are final, binding and conclusive under any circumstances and no correspondence nor appeal will be entertained.
  10. Only Participants that fulfil the Campaign Terms and Conditions and Campaign Requirements shall be eligible to receive the BIG Points and/or RT Points. Participants who fail to fulfil the Campaign Terms and Conditions and Campaign Requirements will automatically be disqualified from the Campaign without notice.
  11. The Organisers further reserve their right to use any personal data of Participants in any manner and/or for any purpose as they deem fit in accordance with the Organisers' respective Privacy Policy and the Participants are deemed to consent to such use with no monetary

payment. Rakuten Trade's Personal Data Protection Notice is available at [https://www.rakutenrade.my/files/pdpa\\_notices.pdf](https://www.rakutenrade.my/files/pdpa_notices.pdf). Participants who do not consent to the use of their personal data for the purposes of this Campaign must immediately notify any of the Organisers.

12. The Organisers reserve the right in their sole discretion to disqualify any Participant and/or to forfeit the BIG Points and/or RT Points from any Participant if the Organisers reasonably believe that the Participant has, whether singularly or jointly with any other Participant and/or any person, undertaken fraudulent practices and/or activities or other activities harmful to this Campaign or to the Organisers.
13. Participants may be contacted, at any time deemed appropriate by the Organisers, via email or any other mode of communication deemed appropriate by the Organisers.
14. The BIG Points are not exchangeable and cannot be exchanged or redeemed for cash. All use of BIG Points pursuant to this Campaign is subject to BIG's Terms and Conditions which can be located at <https://www.airasiabig.com/my/en/ask-big?topic=26&sub=-1&subsub=-1&article=69>.
15. The Organisers reserve the absolute right to cancel, terminate or suspend the Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension of the Campaign by the Organisers shall not entitle the Participants to any claim or compensation against the Organisers for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
16. The Organisers accept no responsibility for late, lost, incomplete, incorrectly submitted, delayed, corrupted or misdirected application, submission and/or transaction whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise.
17. The Organisers, their subsidiaries, affiliates, and associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Campaign (in which case that liability is limited to the minimum allowable by law).
18. The Terms and Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Campaign.
19. The Organisers reserve the absolute right to vary, delete or add to any of these Terms and Conditions (wholly or in part) from time to time without any prior notice to the Participants.
20. The decision of the Organisers in relation to every aspect of the Campaign including but not limited to the BIG Points and/or RT Points award and eligibility of Participants shall be deemed final and conclusive under any circumstances and no appeal nor complaint from any Participant will be entertained.
21. Terms and conditions of Rakuten Trade shall also apply.
22. These Terms and Conditions may be translated into other languages. In the event of

inconsistencies between these Terms and Conditions and the translated versions, the English version shall prevail.

23. These Terms and Conditions are governed by the laws of Malaysia.