

Terms and Conditions “Rakuten Trade January Educational Webinar”

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) **“Rakuten Trade January Educational Webinar”** (hereinafter referred to as “the Webinar”) which shall be held on **14 & 15 January 2021** (“Event Period”).

Eligibility

2. By participating in this Webinar, you hereby agree to be bound by the following Terms and Conditions.
3. The Webinar terms and conditions (“Terms and Conditions”) shall apply to all attendees of the Webinar.
4. RSVP and attendance is exclusive to Rakuten Trade clients only (“Clients”). Any requests otherwise will be rejected.
5. All Attendants shall be automatically enrolled.

Campaign Mechanism

A. RSVP

6. Clients must RSVP via Eventbrite using their full name as per their NRIC or Passport. A link to the webinar will be delivered to the clients’ registered email upon confirmation of RSVP.
7. Clients must RSVP, attend either one or both of the Event Period and submit their Webinar feedback form in order to be entitled for the 100 RT Points.
8. Clients must ensure that the information provided in the Webinar feedback form is accurate and true failing which Clients will be disqualified from gaining 100 RT Points.

B. Admittance

9. Clients will be allowed admittance to the Webinar starting from 7:45PM (15 minutes prior to the start of the Webinar) on the Event Period
10. Clients must log in to the Webinar using their full name as per their NRIC or Passport in order to be allowed admittance. Clients using alternative names will not be admitted.

C. Points Reflection

11. RT Points will be shown in the Client’s account within thirty (30) days after the Event Period.

General

12. Clients shall ensure that all personal information provided is accurate and correct otherwise the request shall be voided automatically.
13. The redeemed points is final, and no further request and/or correspondence will be entertained.
14. By participating, Clients are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade's decision on all matters relating to the Webinar is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
15. Rakuten Trade reserves the right to cancel, terminate, suspend the Webinar with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the Clients as a direct or indirect result of the act of cancellation, termination or suspension.
16. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Participants and be deemed to be brought to the attention of the participants through any notice displayed at Rakuten Trade's website.
17. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any participants directly or indirectly from the Webinar.
18. Participation in this Webinar shall be deemed consent by the Client for Rakuten Trade to collect, process and use the Client's personal data in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutentrade.my/files/pdpa_notices.pdf).
19. This Webinar shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.