

Terms and Conditions of “Get Boosted Launch Campaign”

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) **“Get Boosted Launch Campaign”** (hereinafter referred to as the “Campaign”) which shall be held from 22 February 2021 to 31 December 2021 (“hereinafter referred to as “Campaign Period”).

Eligibility

2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
3. The Program terms and conditions (“Terms and Conditions”) shall apply to all existing and new customers of Rakuten Trade who have activated a Rakuten Trade account (“Eligible Participants”). A Rakuten Trade account is activated upon the issuance of a Central Depository System (CDS) number.
4. Existing Rakuten Trade customers with single accounts who activate a 2nd Rakuten Trade account during the Campaign Period (“Existing Holders”) are eligible to participate in this Campaign.
5. Rakuten Trade customers who terminate an existing Rakuten Trade account and thereafter activate a new Rakuten Trade account during the Campaign Period shall not be allowed to participate in this Campaign.
6. Rakuten Trade employees are eligible to participate in this Campaign but shall be limited to Cash Upfront account opening only (“Rakuten Trade employees”).
7. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

Campaign Mechanisms

8. All Eligible Participants will be automatically enrolled in the Campaigns.

A. New Customer Account Opening (Part 1)

9. Subject to these Terms and Conditions, Eligible Participants who open, and activate a Rakuten Trade account during the Campaign Period via Boost app and/or those choose the answer “Loyalty Partner”; “Boost” for the question “How did you hear about us?” and include a valid Boost member ID shall be rewarded with 888 RT points per account activated.
10. RT points will be credited automatically into Eligible Participants’ RT account by end of the day on account activated date.
11. Eligible Participants must activate their Rakuten Trade account by 31 March 2021, 5:00pm to qualify for the 888 Rakuten Trade points.

B. Existing Client Account Opening (Part 1)

12. Existing Holders who open and activate a 2nd Rakuten Trade account pursuant to this Campaign through the login dashboard shall choose the answer “Loyalty Partner”; “Boost” for the question “What inspired you to open another account with us? ”.
13. 888 Rakuten Trade points shall not be awarded if the Existing Holders fail to answer the question “What inspired you to open another account with us?” with the answer “Loyalty Partner” and “Boost”.
14. Existing Holders must activate their Rakuten Trade account by 31 March 2021, 5:00pm to qualify for the 888 Rakuten Trade points.

C. New Customer Account Opening (Part 2)

15. Subject to these Terms and Conditions, Eligible Participants who open and activate a Rakuten Trade account during the Campaign Period via Boost app and/or those choose the answer “Loyalty Partner”; “Boost” for the question “How did you hear about us?” and include a valid Boost member ID shall be rewarded with 150 Rakuten Trade points per account activated.
16. RT points will be credited automatically into Eligible Participants’ Rakuten Trade account by end of the day on account activated date.
17. Eligible Participants must activate their Rakuten Trade account between 1 April and 31 December 2021, 5:00pm to qualify for the 150 Rakuten Trade points.

D. Existing Client Account Opening (Part 2)

18. Existing Holders who open and activate a 2nd Rakuten Trade account pursuant to this Campaign through the login dashboard shall choose the answer “Loyalty Partner”; “Boost” for the question “What inspired you to open another account with us?”.
19. 150 Rakuten Trade points shall not be awarded if Existing Holders fail to answer the question “What inspired you to open another account with us?” with the answer “Loyalty Partner” and “Boost”.
20. Existing Holders must activate their Rakuten Trade account between 1 April and 31 December 2020, 5:00pm to qualify for the 150 Rakuten Trade points.

E. Conversion Campaign

21. Eligible Participants who convert their Rakuten Trade points into Boost Coins on their first conversion during the Campaign Period will receive 50% additional Boost Coins, capped at 250 Boost Coins per Eligible Participant during the Campaign Period.

22. A total of 1 million bonus Boost Coins will be given out for this Campaign and subject on a first-come-first-serve basis.
23. The bonus Boost Coins will be awarded to Eligible Participants within 2 weeks or a further period as determined by Boost after the Campaign Period ends.
24. Conversion amount of 1 Rakuten Trade Points is equal to 1 Boost Coin.

General

25. By participating in the Campaign all Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade's decision on all matters relating to the Campaign is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
26. Rakuten Trade reserves the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the Eligible Participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
27. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade's website <https://www.rakutenrade.my/b/campaigns>.
28. The Boost Coins are made available to Eligible Participants by Axiata Digital Ecode Sdn Bhd (hereinafter referred to as "Boost") and subject to Boost terms and conditions. In the event of any inconsistency between these Terms and Conditions and Boost terms and conditions in relation to the Boost Coins, Boost terms and conditions shall prevail only to the extent of the use of the Boost Coins.
29. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign
30. Rakuten Trade shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
31. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
32. Participation in this Campaign shall be deemed consent by the Eligible Participant for Rakuten Trade to collect, process and use the Eligible Participant's personal data in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutenrade.my/files/pdpa_notices.pdf)