

Terms and Conditions of “RT x Boost Campaign”

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) “**RT x Boost Campaign**” (hereinafter referred to as the “Campaign”) which is run by Rakuten Trade Sdn. Bhd (“Rakuten Trade”) and Axiata Digital Ecode Sdn. Bhd. (“Boost”) (collectively referred to as the “Organizers”). This Campaign shall be effective from 1 June 2022 (00:00) (GMT +*) until 31 July 2022 (16:30) (GMT +8), both dates inclusive, unless advised otherwise by the Organizers (“Campaign Period”).

Eligibility

2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
3. The Campaign terms and conditions (“Terms and Conditions”) shall apply to new Rakuten Trade customers (hereinafter referred to as “Eligible Participants”) who have activated their Rakuten Trade Cash Upfront account and have a BOOST account during the Campaign Period.
4. A Rakuten Trade account is activated upon the issuance of a Central Depository System (CDS) number.
5. Rakuten Trade customers who terminate an existing Rakuten Trade account and thereafter activate a new Rakuten Trade account during the Campaign Period shall not be allowed to participate in this Campaign.
6. Rakuten Trade employees shall NOT be eligible to participate in this Campaign.
7. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

Campaign Mechanisms

8. All Eligible Participants will be automatically enrolled in the Campaigns.

A. New Customer Account Opening

9. Subject to these Terms and Conditions, Eligible Participants who open, and activate a Rakuten Trade Cash Upfront account during the Campaign Period via Boost app and those choose the answer “Loyalty Partner”; “Boost” for the question “How did you hear about us?” or unique link and include a valid Boost member ID during the Rakuten Trade account registration shall be rewarded with 7,500 Boost Stars per Eligible Participant.
10. The maximum number of Boost Stars a single Eligible Participant is entitled to earn for this Campaign is 22,500 Boost Stars (7,500 Boost Stars) per account activated). For the avoidance of doubt, the maximum number of Rakuten Trade accounts an Eligible Participant is allowed to register throughout the Campaign Period is three (3) only).

11. Eligible Participants must activate their Rakuten Trade account latest by 31 July 2022 by 4.30pm (GMT +8) to qualify for the Boost Stars.
12. Boost Stars will be credited automatically into Eligible Participants' Boost account within forty-five (45) days after the end of the Campaign Period or any further date as determined by Boost, subject to Boost receiving all the necessary information required.

B. Existing Client Account Opening (sign-up)

13. Existing Rakuten Trade account holders ("Existing Holder") who activate a 2nd Rakuten Trade account during the Campaign Periods pursuant to this Campaign Period through Rakuten Trade's login dashboard shall choose the answer "Loyalty Partner"; "Boost" for the question "What inspired you to open another account with us?" to be entitled to receive 7,500 Boost Stars.
14. 7,500 Boost Stars shall not be awarded if the Existing Holder fails to answer the question "What inspired you to open another account with us?" with the answer "Loyalty Partner" and "Boost".
15. Existing Holders must activate their new Rakuten Trade account by 31 July 2022, 4:30pm (GMT +8) to qualify for the 7,500 Boost Stars.
16. All Boost Stars will be credited to the Eligible Participants' Boost account within forty-five (45) days after the end of the Campaign Period or any further date as determined by Boost, subject to Boost receiving all the necessary information required.

C. New Customer Foreign Trading Account (Activation)

17. Eligible Participants must enable Foreign Trading service within the Campaign Period and have their Foreign Trading service successfully approved via Cash Upfront Account by 3 August 2022.
18. 2,500 Boost Stars will be credited to Eligible Participants' account within forty-five (45) days after the end of the Campaign Period or any further date as determined by Boost, subject to Boost receiving all the necessary information required.

General

19. This Campaign **cannot be combined with another Rakuten Trade account opening related campaign or any other promotion code** during the Campaign Period. In the event that the unique URL for this Campaign is not used, the applicant shall not be eligible for the Campaign Reward.
20. By participating in the Campaign all Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade's decision on all matters relating to the Campaign is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
21. The Organisers reserves the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by the Organisers shall not entitle any of the Eligible Participants to any claim or compensation against the Organisers for any losses or damages suffered or

incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.

22. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade's website <https://www.rakutentrade.my/b/campaigns>.
23. The Boost Stars are made available to Eligible Participants by Axiata Digital Ecode Sdn Bhd (hereinafter referred to as "Boost") and subject to Boost terms and conditions. In the event of any inconsistency between these Terms and Conditions and Boost terms and conditions in relation to the Boost Stars, Boost terms and conditions shall prevail only to the extent of the use of the Boost Stars.
24. The Organisers shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign
25. The Organisers shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
26. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
27. By participating in this Campaign, the Eligible Participant is deemed to have given consent for the Organisers to collect, process, use and disclose the Eligible Participant's personal data for the purpose of the Campaign and in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutentrade.my/files/pdpa_notices.pdf) and Axiata Digital Ecode Sdn. Bhd to collect, process, use and disclose the Eligible Participant's personal data for the purpose of the Campaign in accordance with Axiata Group privacy notice (which is available at <https://www.axiata.com/privacy-notice>).