

Terms and Conditions of “#2888 Fly BIG”

#2888 Fly BIG

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) “#2888 Fly BIG” (hereinafter referred to as “the Campaign”) which shall be held from **1 October 2019 to 31 December 2019** (hereinafter referred to as “Campaign Period”).

Eligibility

2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
3. The Campaign terms and conditions (“Terms and Conditions”) shall apply to new customers of Rakuten Trade who have activated two (2) Rakuten Trade accounts (Cash Upfront and Contra) (“Eligible Participants”) during the Campaign Period, which require a RM20 Central Depository System (CDS). A Rakuten Trade account is activated upon the issuance of a Central Depository System (CDS) number.
4. Rakuten Trade customers who terminate an existing Rakuten Trade account and thereafter activate a new Rakuten Trade account (Cash Upfront or Contra) during the Campaign Period shall not be allowed to participate in this Campaign.
5. Rakuten Trade employees are not eligible to participate in this Campaign.
6. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

Campaign Mechanism

7. All Eligible Participants will be automatically enrolled in the Campaign.
8. All Eligible Participants are required to register their **AirAsia BIG Member ID** into their Rakuten Trade account before **31 December 2019**.
9. Subject to these Terms & Conditions, each Eligible Participant who open and activate two (2) Rakuten Trade accounts during the Campaign Period (at <https://www.airasiabig.com/my/en/earn-redeem#pointconversion>) shall be rewarded with **2,888 AirAsia BIG Points**
10. Eligible Participants must activate their Rakuten Trade account latest **by 31 December 2019, 4:30pm** to qualify for the AirAsia BIG Points.

General

11. Eligible Participants and Existing Holders who open and activate a 2nd Rakuten Trade account pursuant to this Campaign through the login dashboard shall choose the answer **“Loyalty Partners”**; **“AirAsia BIG”** for the question **“What inspire you to open your second account?”**
12. All AirAsia BIG Points will be credited to the Eligible Participant’s AirAsia BIG Member Account by **the last day of the following month based on the last account activation and the AirAsia Member ID registration date or any further date as determined by AirAsia BIG.**
13. No other Rakuten Trade account opening related campaign shall be applicable during the Campaign Period.
14. Rakuten Trade’s **“Open An Account & Get Rewarded Campaign”** – 250 RT Points will be automatically converted to **250 AirAsia BIG Points** if Eligible Participants sign up for the Rakuten Trade accounts pursuant to this Campaign .
15. By participating in the Campaign, Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade and BIGLIFE Sdn. Bhd.’s (formerly known as BIG Loyalty Sdn. Bhd. (owner, operator and manager of the BIG Loyalty Program) decision on all matters relating to the Campaign is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
16. The terms and conditions of AirAsia BIG Loyalty Programme (“AirAsia BIG Terms”) shall apply in addition to these terms which is available at <https://www.airasiabig.com/my/en/ask-big?topic=26&sub=-1&subsub=-1&article=69>. In the event of any inconsistency between these Terms and Conditions and AirAsia BIG Terms, AirAsia BIG Terms shall prevail only to the extent of the AirAsia BIG Points.
17. Usage of AirAsia BIG Points is subjected to the AirAsia BIG Membership Terms and Conditions.
18. Rakuten Trade and BIGLIFE Sdn. Bhd. reserve the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the Eligible Participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
19. Rakuten Trade and BIGLIFE Sdn. Bhd. reserve the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade’s website.
20. Rakuten Trade and BIGLIFE Sdn. Bhd. shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and

howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign.

21. Rakuten Trade and BIGLIFE Sdn. Bhd. shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Rakuten Trade and BIGLIFE Sdn. Bhd.
22. Participation in this Campaign shall be deemed consent by the Eligible Participant for Rakuten Trade and BIGLIFE Sdn. Bhd. to collect, process and use the Eligible Participant's personal data (including but not limited to images or videos) in accordance with Rakuten Trade's and BIGLIFE Sdn. Bhd.'s respective Personal Data Protection Notice (which is available at https://www.rakutentrade.my/files/pdpa_notices.pdf), owing to the Eligible Participants.
23. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.