

# Terms and Conditions of “Rakuten Trade Double Up Campaign”

## Rakuten Trade Double Up Campaign

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) “**Rakuten Trade Double Up**” (hereinafter referred to as “Campaign”) which shall be held from 16<sup>th</sup> May 2019 (hereinafter referred to as “Campaign Effective Date”).

## Eligibility

2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
3. The Campaign terms and conditions (“Terms and Conditions”) shall apply to all new and existing Rakuten Trade customers who have activated a Rakuten Trade account (Cash Upfront or Contra) (“**Eligible Participants**”) during the Campaign Effective Date. A Rakuten Trade account is activated upon the issuance of a Central Depository System (CDS) number.
4. Rakuten Trade clients who terminate an existing Rakuten Trade account and thereafter activate a new Rakuten Trade account (Cash Upfront or Contra) during the Campaign Effective Date shall not be allowed to participate in this Campaign.
5. Rakuten Trade employees are eligible to participate in this Campaign but shall be limited to Cash Upfront account ONLY (“Rakuten Trade employees”).
6. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

## Campaign Mechanism

7. All Eligible Participants will be automatically enrolled in the Campaign.
8. Subject to these Terms & Conditions, Eligible Participants who open and activate a Rakuten Trade account during the Campaign Effective Date and choose a preferred on-going campaign of Rakuten Trade (BonusLink, HappyFresh, BInfinite Lazada, MoneyMatch), shall receive a double reward promotion code(s), point(s) or voucher(s).
9. Provided that the Eligible Participant concurrently opens and activates both a Rakuten Trade Cash Upfront and Contra account, the Eligible Participant shall receive a double rewards promotion code(s), point(s) or voucher(s) for each activated account.
10. Eligible Participants shall receive the double reward promotion code(s), point(s) or voucher(s) for each activated account by following each respective timeline of preferred campaigns (Terms and Conditions of “RT x BonusLink Campaign”, #HAPPYRAKU, “Open a RT Account & Receive a Lazada Voucher Campaign and “#Raku10Mix & MoneyMatch”).

11. Eligible Participants shall receive 4000 Rakuten Trade points (“RT points”) upon the first successfully matched trade made on the Campaign Effective Date for any Rakuten Trade account.
12. Subject to these Terms and Conditions, 1000 Rakuten Trade points (RT Points) will be awarded to the Eligible Participants upon account activation of each referred customer on the Campaign Effective Date.
13. Subject to these Terms and Conditions, Eligible Participants will be rewarded with 1000 Rakuten Trade Points (RT Points) for every successful share transfer to Rakuten Trade during the Campaign Effective Date.
14. Subject to these terms and conditions, all Eligible Participants shall be rewarded with 2 RT Points for every successful trade with brokerage of RM2.00 through Rakuten Trade on the Campaign Effective Date. Eligible Participants who receive a rebate on their day trades based on the Day Trade Rebate Programme shall not be eligible to earn RT Points.
15. This Campaign is in addition to all current on-going campaign excluding the “Two is Better Than One’ Campaign’.
16. Eligible Participants and Existing Holders who open and activate a 2nd Rakuten Trade account by 16 May 2019 shall email Rakuten Trade’s customer service by 16 May 2019, 6:00pm at [customerservice@rakutenrade.my](mailto:customerservice@rakutenrade.my) to be eligible to earn their selected campaign rewards. The respective Eligible Participant and/or Existing Holder shall provide the relevant information as requested by Rakuten Trade.
17. Eligible Participants, Rakuten Trade Employees and Existing Holders must activate their Rakuten Trade account latest by 16 May 2019 at 4:30 p.m. to qualify for the selected campaign rewards.

## **General**

18. By participating in the Campaign, all Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade’s decision on all matters relating to the Campaign is final, binding and conclusive including but not limited to disqualifying any Eligible Participant from participating in the Campaign without providing any reasons. No correspondence, queries, appeals or protests will be entertained.
19. Rakuten Trade reserves the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the Eligible Participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.

20. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade's website.
21. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign.
22. The Terms and Conditions of any other ongoing Rakuten Trade campaigns listed on Rakuten Trade Website - Market Place (which is available at <https://www.rakutentrade.my/b/campaigns>) shall apply.
23. Rakuten Trade shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
24. Participation in this Campaign shall be deemed consent by the Eligible Participant for Rakuten Trade to collect, process and use the Eligible Participant's personal data in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at [https://www.rakutentrade.my/files/pdpa\\_notices.pdf](https://www.rakutentrade.my/files/pdpa_notices.pdf)).
25. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.