

Terms and Conditions of “Rakuten Trade x AirAsia BIG 688 Campaign”

Rakuten Trade x AirAsia BIG 688 Campaign

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) **“Rakuten Trade x AirAsia BIG 688 Campaign”** (hereinafter referred to as “the Campaign”) which shall be held from 5 August 2019 to 30 August 2019 been extended to 27 September 2019 (hereinafter referred to as “Campaign Period”).
2. This Campaign is solely organised by Rakuten Trade Sdn. Bhd.

Eligibility

3. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
4. The Campaign terms and conditions (“Terms and Conditions”) shall apply to clients of Rakuten Trade who have activated a Rakuten Trade Contra account (“Eligible Participants”) which require a RM10 Central Depository System (CDS) fee during account opening. A Rakuten Trade Contra account is activated upon the issuance of a CDS number.
5. Rakuten Trade employees are not eligible to participate in this Campaign.
6. Individuals who are below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.
7. Eligible Participants must be an existing AirAsia BIG Member (having subscribed and registered for membership under the loyalty and rewards program operated by BIGLIFE Sdn Bhd (formerly known as BIG Loyalty Sdn Bhd and Think BIG Digital Sdn Bhd) (“BIG”) under the name “BIG Loyalty”) with a unique registration number known as the “AirAsia BIG Member ID” issued by BIG at the point of participation in the Campaign.

Campaign Mechanism

8. All Eligible Participants shall be automatically enrolled in the Campaign.
9. All Eligible Participants shall register their BIG Member ID into their Rakuten Trade account by 30 August 2019.
10. Subject to these Terms & Conditions, each Eligible Participant who successfully matched six (6) trades in a week shall be rewarded with 688 AirAsia BIG Points. Eligible Participants may earn 688 BIG Points up to four (4) times during the Campaign Period as follows: -

Week 1: 5th – 9th Aug

Week 2: 13th – 16th Aug (12th Aug – Public Holiday)

Week 3: 19th – 23th Aug
Week 4: 26th – 30th Aug
Week 5: 3rd – 6th Sept (2nd Sept – Public Holiday)
Week 6: 10th – 13th Sept (9th Sept – Public Holiday)
Week 7: 17th – 20th Sept (16th Sept – Public Holiday)
Week 8: 23th – 27th Sept

11. BIG Points will be credited into the Eligible Participant's BIG Member account linked with their Rakuten Trade account within thirty (30) calendar days after the end of the Campaign Period.

General

12. This Campaign shall be combined with any other trading related campaigns during the Campaign Period.
13. By participating in the Campaign, Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade and BIG's decision. All matters relating to the Campaign is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
14. The terms and conditions of AirAsia BIG Loyalty Programme shall apply in addition to these terms which is available at <https://www.airasiabig.com/my/en/ask-big?topic=26&sub=-1&subsub=-1&article=69> (AirAsia BIG Terms). In the event of any inconsistency between these Terms and Conditions and AirAsia BIG Terms insofar as it relates to the BIG Points and AirAsia BIG Loyalty Programme, the AirAsia BIG Terms shall prevail.
15. The BIG Points are not reversible, exchangeable and/or transferable and cannot be exchanged or redeemed for cash. Usage of the AirAsia BIG Points is subject to the AirAsia BIG Membership Terms and Conditions.
16. Rakuten Trade and BIG reserve the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade or BIG shall not entitle any of the Eligible Participants to any claim or compensation against Rakuten Trade or BIG for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
17. Rakuten Trade and BIG reserve the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade's website.
18. Rakuten Trade and BIG shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or

economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign.

19. Rakuten Trade and BIG shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Rakuten Trade or BIG.
20. Participation in this Campaign shall be deemed consent by the Eligible Participant for Rakuten Trade and BIG to collect, process and use the Eligible Participant's personal data (including but not limited to images or videos) in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutentrade.my/files/pdpa_notices.pdf) and BIG's privacy policy.
21. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.