

Terms and Conditions of “RT x AirAsia BIG Campaign”

RT x AirAsia BIG Campaign

1. The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) “**RT x AirAsia BIG Campaign**” (hereinafter referred to as “the Campaign”) which shall be held from 3 June 2019 to 31 July 2019 (hereinafter referred to as “Campaign Period”).

Eligibility

2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
3. The Campaign terms and conditions (“Terms and Conditions”) shall apply to new customers of Rakuten Trade who have activated a Rakuten Trade account (“Eligible Participants”) which require a RM10 Central Depository System (CDS) fee per account opening. A Rakuten Trade account is activated upon the issuance of a CDS number.
4. Rakuten Trade customers who terminate an existing Rakuten Trade account and thereafter activate a new Rakuten Trade account (Cash Upfront or Contra) during the Campaign Period shall not be allowed to participate in this Campaign.
5. Rakuten Trade employees are eligible to participate in this Campaign but shall be limited to Cash Upfront account opening only (“Rakuten Trade employees”).
6. Existing Rakuten Trade customers with single accounts who activate a 2nd account during the Campaign Period (“Existing Holders”) are eligible to participate in this Campaign.
7. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

Campaign Mechanism

8. All Eligible Participants will be automatically enrolled in the Campaign.
9. All Eligible Participants and Existing Holders shall register their BIG Member ID into their Rakuten Trade account before 31 July 2019.

10. Subject to these Terms & Conditions, each Eligible Participant who open and activate a Rakuten Trade account during the Campaign Period at <http://l.ead.me/airasia> shall be rewarded with 800 BIG Points for each account activated.
11. Eligible Participants and Existing Holders who open and activate a 2nd Rakuten Trade account by 31 July 2019 shall email Rakuten Trade's customer service by 31 July 2019, 6:00pm at customerservice@rakutenrade.my to be eligible to earn their 800 BIG Points. The respective Eligible Participant and/or Existing Holder shall provide the relevant information as requested by Rakuten Trade.
12. Eligible Participants, Rakuten Trade Employees and Existing Holders must activate their Rakuten Trade account latest by 31 July 2019 at 4:30 p.m. to qualify for the BIG Points.
13. Provided that the Eligible Participant concurrently opens and activates both a Rakuten Trade Cash Upfront and Contra account, the Eligible Participant shall receive 1,600 BIG Points.
14. All BIG Points will be credited to the Eligible Participant's BIG Member Account within thirty (30) calendar days after the end of the Campaign Period.

General

15. Save for the "Two is Better Than One Campaign", no other Rakuten Trade account opening related campaign shall be applicable during the Campaign Period.
16. By participating in the Campaign, Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade and BIGLIFE Sdn. Bhd.'s (formerly known as BIG Loyalty Sdn. Bhd. and Think BIG Digital Sdn. Bhd. (owner, operator and manager of the BIG Loyalty Program) decision on all matters relating to the Campaign is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
17. The terms and conditions of AirAsia BIG Loyalty Programme ("AirAsia BIG Terms") shall apply in addition to these terms which is available at <https://www.airasiabig.com/my/en/ask-big?topic=26&sub=-1&subsub=-1&article=69>. In the event of any inconsistency between these Terms and Conditions and AirAsia BIG Terms insofar as it relates to the BIG Points and AirAsia BIG Loyalty Programme, the AirAsia BIG Terms shall prevail.
18. Rakuten Trade and BIGLIFE Sdn. Bhd. reserves the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not

entitle any of the Eligible Participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.

19. Rakuten Trade and BIGLIFE Sdn. Bhd. reserve the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade's website.
20. Rakuten Trade and BIGLIFE Sdn. Bhd. shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign.
21. Rakuten Trade and BIGLIFE Sdn. Bhd. shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
22. Participation in this Campaign shall be deemed consent by the Eligible Participant for Rakuten Trade to collect, process and use the Eligible Participant's personal data (including but not limited to images or videos) in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutentrade.my/files/pdpa_notices.pdf), without monetary obligation owing to the Eligible Participants.
23. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
24. Usage of BIG Points is subjected to the BIG Membership Terms and Conditions.