

Terms and Conditions of “Tick, Trade, Rebate”

Tick, Trade, Rebate

Tick, Trade, Rebate Program (“Campaign”) is organized by Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) and the following terms and conditions (“Terms and Conditions”) shall apply to all existing and new customers of Rakuten Trade who have activated a Rakuten Trade account (“Eligible Participants”).

Eligibility

1. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
2. This Campaign terms and conditions (“Terms and Conditions”) shall apply to all new and existing customers of Rakuten Trade (“Eligible Participants”) who have activated a Rakuten Trade account (“Account”). An Account is activated upon the issuance of a Central Depository System (CDS) number.
3. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Service.

Campaign Mechanism

4. Subject to these Terms and Conditions, effective 8 May 2021, Eligible Participants will receive a rebate on successfully matched buy or sell orders ONLY if they opt in by ticking the brokerage rebate option during the order placement process.
5. Successful matched trade refers to either buy or sell transaction with “Matched” and/or “Partial Matched” status.
6. To opt in for brokerage rebate, Eligible Participant needs to tick or select the brokerage rebate option at the bottom of the order pad during the order placement process.

7. The brokerage rebate option is applicable to new order(s), and it is not applicable for amend order(s), Rakuten Trade's "Assisted Trade" service, force-sell, and Good-till-date (GTD) trade(s).
8. The rebate amount will be credited into the Eligible Participant's trading account at the end of the relevant trading day.
9. If the successful matched trades are placed with RakuMargin account, the rebate amount will be credited into the Eligible Participant's Cash Upfront or Contra Account at the end of the relevant trading day.
10. If there are multiple successful buy and sell orders for the same counter executed on the same day. The brokerage rebate will apply after the amalgamation of the contract, at the end of the relevant trading day.
11. If the brokerage rebate option is ticked, "first in – first out" ("FIFO") principle will be used to determine the rebate amount on amalgamated trades.
12. The brokerage rebate will be determined based on available Rakuten Trade Points balance. 1 Rakuten Trade Point is equivalent to RM 0.01.
13. Eligible Participants are still eligible to earn Rakuten Trade Points (ref: Trade & Earn Program T&C) on successfully matched trades, except on
 - i) Day Trade Rebate Program trades
 - ii) 1st Trade & Brokerage Rebate trade
14. All Eligible Participants are required to pay the clearing fee, stamp duty and sales and service tax (SST) on all successfully matched buy or sell trades irrespective of if a brokerage rebate is applied.

General

15. By participating in this campaign all Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade's decision on all matters relating to the Service is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.

16. Rakuten Trade reserves the right to cancel, terminate, suspend the Service with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the Eligible Participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
17. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade's website.
18. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Service.
19. Rakuten Trade shall not be held liable for any default of its obligation under the Service due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
20. This Service shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
21. Participation in this Service shall be deemed consent by the Eligible Participant for Rakuten Trade to collect, process and use the Eligible Participant's personal data in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutenrade.my/files/pdpa_notices.pdf).