

Terms and Conditions of “1st Trade & Receive A Brokerage Rebate”

1st Trade & Receive A Brokerage Rebate

The following Terms & Conditions shall apply to Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) “1st Trade & Receive A Brokerage Rebate” (hereinafter referred to as “the Campaign”) which shall be held from 1 January 2022 to 31 December 2023 (hereinafter referred to as “Campaign Period”).

Eligibility

1. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
2. The Campaign terms and conditions (“Terms and Conditions”) shall apply to all new and existing customers of Rakuten Trade (“Eligible Participants”) who have activated a Rakuten Trade account (“Account”). An Account is activated upon the issuance of a Central Depository System (CDS) number.
3. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.
4. Rakuten Trade customers who have terminated an existing Rakuten Trade account and thereafter signed-up and activated a new Rakuten Trade account during the Campaign Period shall NOT be eligible to participate in this Campaign.

Campaign Mechanism

5. Subject to these Terms and Conditions, effective 1 January 2022 Eligible Participants who successfully activate an Account and perform a first matched trade within thirty (30) business days post account activation date during the Campaign Period shall be rewarded with a one-time brokerage fee rebate per Account. For Contra accounts, Eligible Participants will receive two (2) times brokerage rebate for intraday trades.
6. This Campaign can be combined with the current ongoing Rakuten Trade Day Trade Rebate Programme (ref: [Day Trade Rebate Programme T&C](#)).
 - a. Effective 1 January 2022 Eligible Participants who perform their first successful trade in combination with the Day Trade Rebate Programme (conduct a sell order on the same day as their first successful buy order) using their Contra Account within thirty (30) business days post account activation during the Campaign Period shall receive a second brokerage fee rebate in addition to their first.
7. Effective 1 January 2022 debut trades which are successfully matched past thirty (30) business days post account activation date will not be eligible for the brokerage fee rebate.

8. Applicable rebates in this Campaign shall be credited to Eligible Participants Account at the end of relevant trading day.
9. If there are multiple buy or sell orders for the same counter which are executed on the same trading day, the contract will be amalgamated at the end of the day. The brokerage fee rebate will only apply to the first successful matched contract post amalgamation.
10. Eligible Participants are not eligible to earn Rakuten Trade Points (ref: [Trade & Earn Program T&C](#)) for the trade that receives the brokerage fee rebate.
11. Brokerage fees incurred when using Rakuten Trade's "Assisted Trade" service shall not be eligible for the brokerage rebate.
12. The brokerage fee rebate excludes clearing fee, stamp duty and service tax (ST). Eligible Participants are required to pay the clearing fee, stamp duty and service tax (ST) on all successfully matched trades.
13. All existing customers of Rakuten Trade ("Existing Clients") who have activated a Rakuten Trade account BEFORE 11 July 2020 will be rewarded with 1,000 Rakuten Trade points ("RT points") per Account upon successful first matched trade within ten (10) business days post account activation. The 1,000 RT points will be credited into the Existing Clients' Account at the end of relevant trading day.

General

14. By participating in the Campaign all Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade's decision on all matters relating to the Campaign is final, binding and conclusive. No correspondence, queries, appeals or protests will be entertained.
15. Rakuten Trade reserves the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade shall not entitle any of the Eligible Participants to any claim or compensation against Rakuten Trade for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
16. Rakuten Trade reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any

variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade's website <https://www.rakutenrade.my/b/campaigns>.

17. Rakuten Trade shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign.
18. Rakuten Trade shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade.
19. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
20. Participation in this Campaign shall be deemed consent by the Eligible Participant for Rakuten Trade to collect, process and use the Eligible Participant's personal data in accordance with Rakuten Trade's Personal Data Protection Notice (which is available at https://www.rakutenrade.my/files/pdpa_notices.pdf).